

NOTICE OF NONDISCRIMINATION POLICY

Discrimination is Against the Law

Community Nursing Services complies with Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex, including sex characteristics (such as intersex traits), pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes. Community Nursing Services does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex, in accordance with 45 CFR § 92.210.

Community Nursing Services:

- Provides people with disabilities and their caregivers with reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters.
 - Written information in other formats (large print, audio, accessible electronic formats, and other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters.
 - Information written in other languages.



If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, please first contact your clinical case manager or Area Manager for assistance. If you are unable to get the help you need, you may contact the Non-Discrimination Coordinator by calling 801-233-6100 and asking for the CNS Non-Discrimination Coordinator.

If you believe that Community Nursing Services has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with the Non-Discrimination Coordinator by writing to:

ATTN: Non-Discrimination Coordinator

2830 S Redwood Road Ste A

West Valley City, Utah

Fax: 855-267-8787

Phone: 801-233-6100 (ask for the CNS Non-Discrimination Coordinator)

You can file a grievance in person, by mail, fax, or through your secure member portal. If you need help filing a grievance, the CNS Non-Discrimination Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>,



or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue SW, Room 509F, HHH Building

Washington, DC 20201

Phone: 800-368-1019 (TTY: 800-537-7697)

Complaint forms are available at <https://www.hhs.gov/ocr/office/file/index.html>.